

GUARANTEE /WARRANTY/ CERTIFICATE

The company Sparkink Ltd, based in Belgrade, Kneza Danila 12, Serbia, guarantees the quality of its products. If our product deviates from the declared quality characteristics, we take responsibility for repair or replacement.

Please read the terms of the warranty carefully in order to familiarize yourself with your rights and obligations, as well as how you can file a complaint within the warranty period.

The warranty period is calculated from the date of sale /handover/ of the goods to the customer and lasts 12 months. During that period, the customer is provided with free removal of defects, if they can be attributed in any way to Sparkink Ltd.

The guarantee is given only for the correctness of the device and not for its functionality. It goes without saying that the customer is familiar with all the technical characteristics of the product.

Warranty obligations of the seller

- The warranty is valid for 12 months and starts from the day of sale /handover/ of the goods to the customer.
- The seller undertakes that in the event of a complaint about the correctness of the device during the warranty period, it will be repaired within a reasonable time.
- The warranty is extended for as many days as the repair lasted. The extension of the term is entered in the guarantee certificate.
- If the defect cannot be removed within a reasonable time, the seller will give the buyer a new device with the same or similar characteristics.

Obligations of the buyer

- To follow the instructions for use and maintenance of the device
- To ensure a stable source of power supply
- To attach a warranty card when making a claim

The warranty does not cover defects caused by:

- Non-compliance with the instructions for use
- Inadequate electrical installations, unprofessional handling and maintenance
- Mechanical, chemical or any other damage by the customer
- Repairs made by an unauthorized and/or unprofessional person
- Repairs and intervention on the device by the customer
- Lightning strikes, floods, dirt, extreme environmental conditions



Sparkink Ltd
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Serbia,
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Registration NO: 21532568

Tax ID: 111744686

Warranty

product	Spark - permanent makeup machine
date of sale	
date of sale	
signature of the seller	